

EXTEND QUERI Program

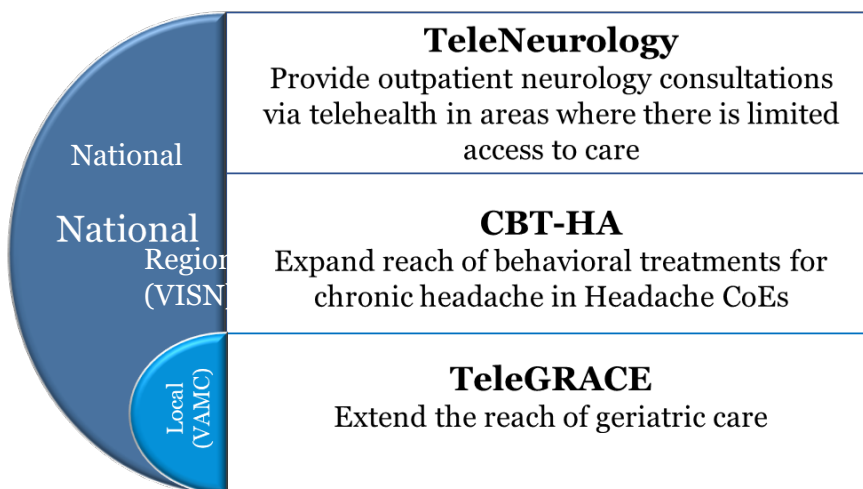


U.S. Department of Veterans Affairs
Veterans Health Administration
Quality Enhancement Research Initiative

Optimizing virtual care for Veterans and providers

The Expanding Expertise Through E-health Network Development (EXTEND) QUERI Program is expanding the reach of VA care to improve Veteran outcomes by delivering high-quality evidence-based telehealth services “Anywhere to Anywhere.” In partnership with nine national and VISN stakeholders, EXTEND is identifying, applying, and sustaining effective models of telehealth that directly improve the quality of VA care.

Scaling up and spreading evidence-base practices via telehealth



EXTEND is implementing three projects to promote evidence-based practices that address high-priority Veteran conditions, and help optimize shared care between telehealth, specialty, and primary care services. The practices are strategically designed to target multiple levels of emerging telemedicine context—local, VISN, and national levels—to achieve VA’s goal of “Anywhere to Anywhere” telehealth that crosses traditional organizational and geographic boundaries.

National and regional partners:

- VISN 10
- Office of Rural Health
- Office of Connected Care
- Office of Specialty Care: Neurology, Pain Management
- Office of Primary Care Services
- National Headache Centers of Excellence
- Office of Geriatrics and Extended Care
- Office of Nursing Services
- Office of Mental Health Services and Suicide Prevention
- Office of Recreational Therapy Services



Leveraging multiple strategies to transform Veteran care

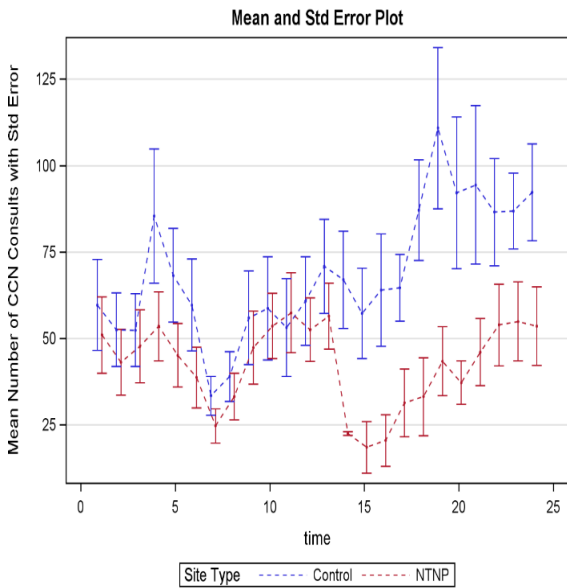
To overcome barriers to implementation and promote sustainability of effective practices, EXTEND’s **Implementation Core** will build on previous work to apply and rigorously evaluate evidence-based implementation strategy “bundles” spanning five key areas:

- 1) Systems redesign
- 2) External facilitation
- 3) Reflecting and evaluating
- 4) Local adaptation to improve shared care and sustainability
- 5) Team building

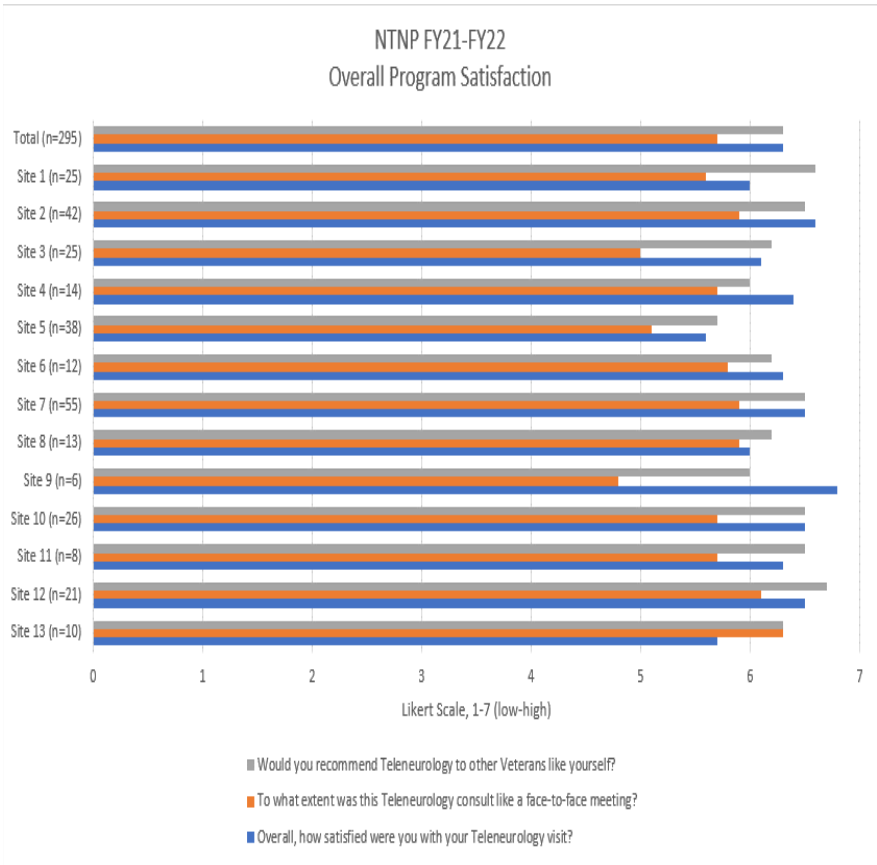
RAPID RESPONSE TEAM

- ✓ Identifying Emergency Planning and Risk Management Practices for Telehealth-delivered Mental Health Care
- ✓ Supporting the Evidence Synthesis Program (ESP)

TeleNeurology (NTNP EVALUATION) Implemented Across 12 VA Sites in 2021



Implementation of TeleNeurology NTNP resulted in a significant decrease in monthly CCN consult volume over time compared to similar VA sites that did not implement NTNP. Veterans were highly satisfied with Teleneurology NTNP care.



To learn more about EXTEND or to partner with us, please contact:
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