

PERSIVED QUERI Program

The **P**references **E**licited and **R**espected for **S**eriously **I**ll **V**eterans through **E**nhanced **D**ecision-Making (PERSIVED) QUERI Program aims to prevent unwanted, burdensome treatments by consistently eliciting preferences for care from seriously ill Veterans who are receiving home-based primary care or VA-paid community nursing home services.

Aligning care with Veteran preferences and goals

VA home-based primary care (HBPC) programs care for more than 54,000 Veterans with complex, chronic illness and have an annual mortality of 24%.

The VA-paid community nursing home (CNH) program is responsible for managing the care for nearly 41,000 Veterans with an annual mortality rate of 30% and an average of two hospitalizations per year.

Many HBPC and CNH programs have low rates of documentation of care preferences. The PERSIVED Program aims to promote goal-concordant care by equipping clinicians with the data, tools, and training to document life-sustaining treatment preferences for Veterans and convert these preferences into actionable orders that cross VA and non-VA settings.

PERSIVED is implementing two evidence-based practices to elicit Veteran preferences and goals of care, in partnership with national, regional, and local VA leadership, including:

- VA National Center for Ethics in Health Care
- VA Office of Geriatrics and Extended Care
- VISNs 2, 4, 8, 10, 19

Evidence-Based Practices

- The **Life-sustaining Treatment Decisions Initiative (LSTDI)** enables practitioners to initiate proactive goals of care conversations with Veterans at high-risk of a life-threatening clinical event, and to document goals of care and LST decisions in a standardized template and order set in the electronic healthcare record.
- Translation of goals and treatment preferences into a **state authorized portable order** to be honored in non-VA settings.

Promoting the uptake of evidence-based practices using implementation strategies

- **Audit with Feedback** begins with the collection and summary of clinical performance data over a specified period. These performance summaries are then shared with clinicians and administrators who use the feedback to monitor, evaluate, and modify clinician behavior.
- **Implementation Facilitation** utilizes a group of implementation strategies that incorporates several implementation approaches, including establishing clinical champions, using action planning, and coaching.

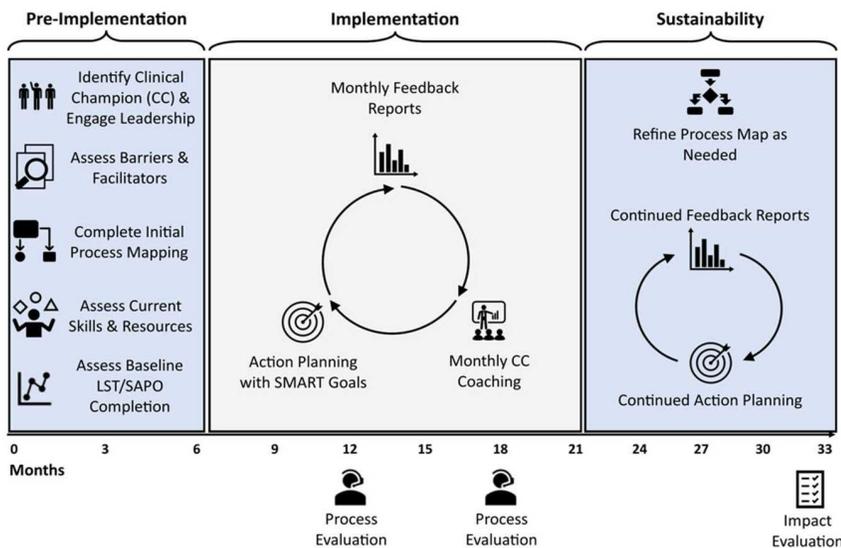
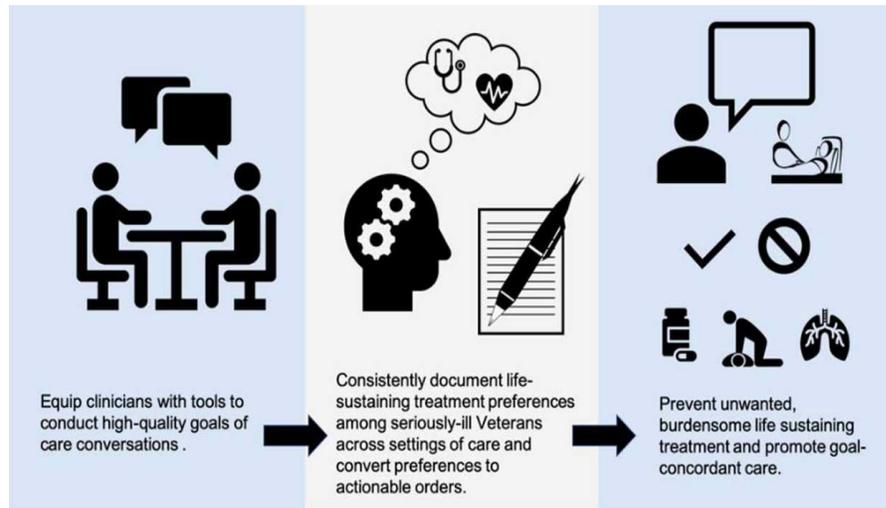


Improving documentation of care preferences

PERSIVED is developing and refining web-based toolkits and virtual coaching for scale out to all HBPC and CNH programs, potentially impacting ~100,000 Veterans.

PERSIVED is supporting providers in integrating processes into workflow to achieve consistent LST documentation while minimizing impact on individual workload.

Successful implementation will result in fewer burdensome transfers and treatments, higher Veteran satisfaction with care, and lower healthcare costs for HBPC and CNH participants.



Project Impacts & Products

- Two publications, three poster presentations at conferences, and one additional abstract accepted.
- Rapid response project to evaluate how six HBPC teams had large improvements in LST completion between June 2020 and February 2021. The results were shared with National HBPC leadership.
- Regular briefings to National Partners.

If you would like to learn more or partner with us, please contact our Program Coordinators:

Andrew Murray (Andrew.Murray@va.gov)
 Jennifer Kononowech (Jennifer.Kononowech@va.gov)
 Kate Magid (Kate.magid@va.gov)

Principal Investigators:

Cari Levy, MD, PhD (Denver, CO)
 Mary Ersek, PhD, RN (Philadelphia, PA)