

Learn. Engage. Act. Process. (LEAP)

VA



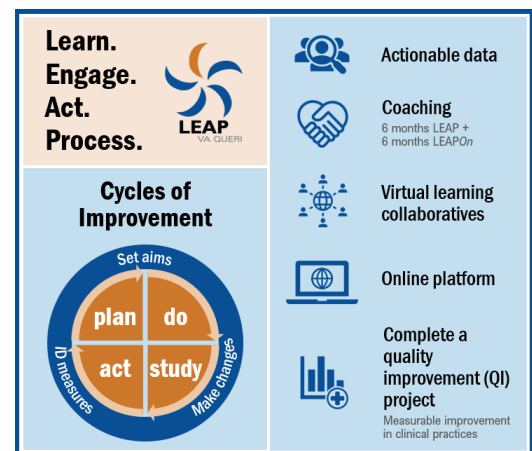
U.S. Department of Veterans Affairs
Veterans Health Administration
Quality Enhancement Research Initiative

Virtual Quality Improvement Training for VA Teams

The LEAP learning hub engages frontline teams in quality improvement (QI) using a hands-on learning approach. During LEAP, teams complete a QI project with the help of a coach and support from a learning community comprised of other teams. LEAP participants gain experience in applying QI methods within the demands of everyday clinical practice and develop the skills and knowledge to lead new QI initiatives to optimize care for their patients.

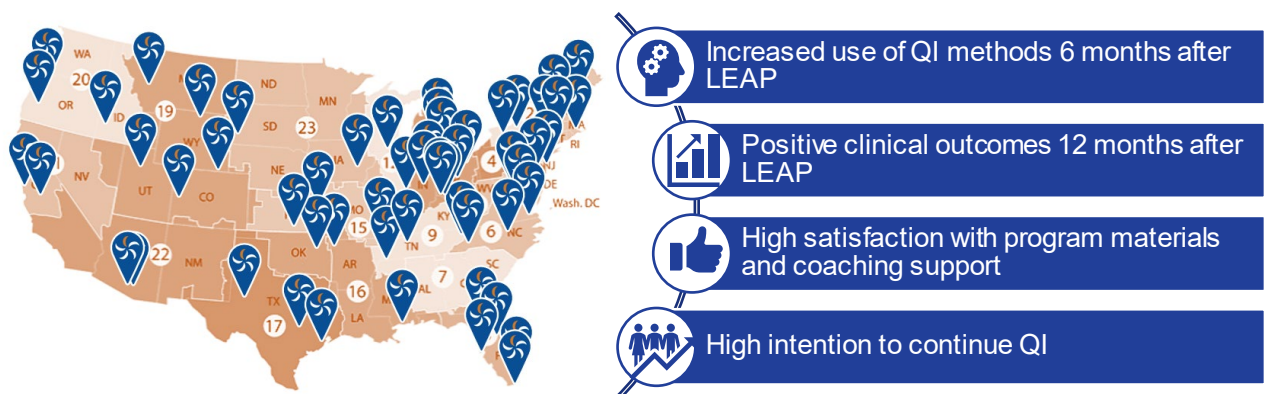
Benefits of LEAP

- Team-based QI learning
- Personalized coaching support
- Virtual learning collaboratives
- Online resources (brief videos, short readings, templates, and tools) with selected content by the Institute for Healthcare Improvement and HarvardX
- Application of key QI concepts within everyday work routines
- Continued optimization of evidence-based innovations
- Continuing Education credits



LEAP Impact

Sixty-two VA teams, comprising 359 employees, have participated in LEAP and reported:



For more information, check out:
<https://marketplace.va.gov/practices/leap>.

If you would like to learn more or partner with us, please contact, VHAANNHSRDLEAP@va.gov.

Principal Investigators:
Jeremy Sussman, MD, MS
Ariel Domlyn, PhD

Testimonials from LEAP Participants



"I generally try not to submit 'perfect' scores/assessments of programs, but **the LEAP structure, coaches, and organization** really impressed me."



"**Expectations for each week** and a check list has made it very manageable."



"[LEAP] really sparked the most conversation and discussion about the current process, identifying **opportunities for improvement**...we really thought through the whole reason of **why are we doing this**...and identified specific measures we were striving for and **specific goals**."



Click [here](#) to view a video testimonial from a recent LEAP Team Leader, Crystal A. Brzezinski, Pharm. D., BCPS

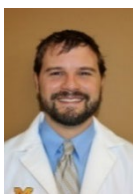
LEAP Opportunities

VA providers or staff members interested in LEAP should:

- Plan to engage in a team-based improvement project. Participation may last up to 12 months.
- Commit to the role of Team Leader or Team Member. Time commitments vary based on team role and project scope.
- Obtain local leadership, systems redesign, and/or supervisor support for participation.
- Gain access to process and/or outcomes data related to the project topic.

The LEAP learning hub staff developed a workshop series (in collaboration with operational partners) and is flexibly adjusting the program in response to participant needs.

LEAP Leadership and Staff



Jeremy Sussman,
MD, MS



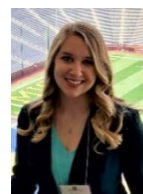
Ariel Domlyn,
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Claire Robinson,
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