

Learn. Engage. Act. Process. (LEAP)

VA



U.S. Department of Veterans Affairs
Veterans Health Administration
Quality Enhancement Research Initiative

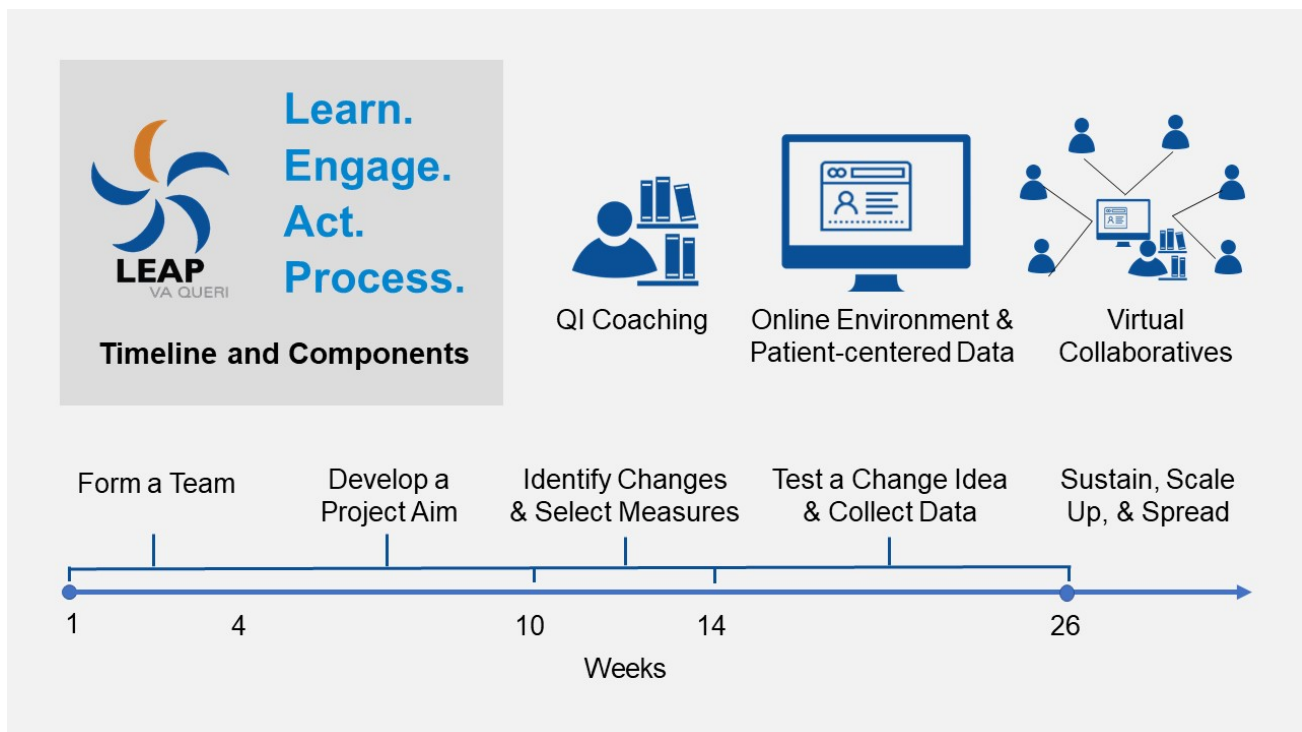
What We Offer

The LEAP learning hub engages **frontline clinical teams** in **quality improvement (QI)** using a **hands-on learning approach**.

By the end of LEAP, teams complete a QI project with the help of a coach and support from a learning community comprised of other teams. Team members come away from LEAP with higher confidence in applying QI methods to improve quality of care within the demands of everyday clinical practice and intentions to continue QI to optimize care for their patients.

LEAP Features

- Team-based QI learning
- Continued optimization of evidence-based innovations
- Online resources (brief videos, short readings, templates, tools) with selected content developed by Institute for Healthcare Improvement (IHI) and HarvardX
- Coaching support
- Virtual collaboratives



Who Should Take This Training?

VA providers and frontline staff

Requirements

- Commitment from leadership
- A volunteer to serve as a team leader, with support of the LEAP Coach
- Data reporting and monitoring

About Us

The Learn. Engage. Act. Process. (LEAP) learning hub is funded by the VA Quality Enhancement Research Initiative (QUERI). LEAP was designed specifically for busy frontline teams and coaches them through a team-developed improvement project.

49 VA Teams
have participated in LEAP



LEAP teams report...

- Increased QI skills
- High satisfaction with LEAP
- High intention to continue improvements as a team

Testimonials



"**Expectations for each week** and a check list has made it very manageable."



"[LEAP] really sparked the most conversation and discussion about the current process, identifying **opportunities for improvement**...we really thought through the whole reason of **why are we doing this**...and identified specific measures we were striving for and **specific goals**."

Staff



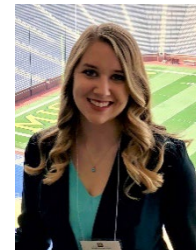
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Contact Us

More information about LEAP is available on VA's Online Marketplace:

<https://marketplace.va.gov/practices/leap>. For questions or to sign up, contact VHAANNHSRDLEAP@va.gov.